Appendix 3

A comprehensive consultative process was employed, as described at Paragraph 7.7 in the body of the report proper. The programme of consultation that was undertaken during October and November 2012 and the engagement included :-

- on-line resident surveys as advertised widely through general and specialist local media, and direct mail shots to a proportion of new applicants
- Direct targeting of all households on the waiting and transfer lists, including non-borough residents, via the Homeseekers Web Page
- resident drop-in sessions
- group and individual engagement with partner landlords
- partners landlords themselves engaging with their own residents
- direct non-partner landlord engagement

The most significant discussions were had with Tower Hamlets Homes and the Registered Social Landlords who make up the Common Housing Register because of the number of borough residents they represent. <u>ALL</u> the partners supported the proposals that are summarised in Paragraphs 9, Sections I to XV.

In addition, a little over 2,000 individual representations were received (less than 10% of those on the Waiting and Transfer lists), thus:-

| | Week 1 | Week 2 | Week 3 | Week 4 | Week 5 | Week 6 | Week 7 | Week 8 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|
| You and your Local connection | | | | | | | | |
| 3 Year Rule | 53 | 80 | 104 | 119 | 238 | 663 | 820 | 1,015 |
| 5 Year Rule | 30 | 53 | 67 | 78 | 148 | 330 | 398 | 471 |
| 7 Year Rule | 24 | 41 | 49 | 57 | 115 | 257 | 298 | 343 |
| Less than 2 years including 'keep as is' | 18 | 30 | 36 | 45 | 77 | 152 | 240 | 251 |
| Local connection via Relatives | | | | | | | | |

| i | | I | İ | İ | İ | Ī | |
|-----|---|---|--|---|---|---|---|
| | | 170 | | | | 1022 | 1,215 |
| 32 | 57 | 79 | 94 | 186 | 429 | 515 | 623 |
| 8 | 15 | 16 | 17 | 30 | 77 | 88 | 106 |
| 11 | 14 | 20 | 21 | 39 | 88 | 100 | 120 |
| 26 | 45 | 55 | 64 | 119 | 260 | 319 | 366 |
| 56 | 82 | 103 | 121 | 226 | 622 | 767 | 926 |
| | | | | | | | |
| 90 | 150 | 189 | 216 | 408 | 924 | 1118 | 1,332 |
| 35 | 57 | 79 | 95 | 180 | 400 | 493 | 588 |
| 11 | 20 | 24 | 27 | 43 | 104 | 120 | 148 |
| 44 | 73 | 86 | 94 | 185 | 420 | 505 | 596 |
| 42 | 62 | 78 | 95 | 185 | 542 | 661 | 793 |
| | | | | | | | |
| 104 | 171 | 217 | 252 | 479 | 1,082 | 1,299 | 1,533 |
| 65 | 110 | 143 | 163 | 311 | 730 | 892 | 1,038 |
| 23 | 41 | 47 | 58 | 114 | 236 | 274 | 333 |
| 16 | 20 | 27 | 31 | 54 | 116 | 133 | 162 |
| 29 | 42 | 51 | 60 | 123 | 397 | 497 | 613 |
| | | | | | | | |
| 119 | 197 | 247 | 283 | 532 | 1,279 | 1,551 | 1,833 |
| 42 | 78 | 99 | 116 | 207 | 496 | 595 | 696 |
| 36 | 51 | 70 | 79 | 159 | 406 | 509 | 603 |
| 29 | 45 | 52 | 58 | 103 | 231 | 278 | 336 |
| 12 | 23 | 26 | 30 | 63 | 146 | 169 | 198 |
| 4.0 | 14 | 19 | 26 | 59 | 185 | 222 | 285 |
| 12 | 14 | 19 | 20 | 33 | 100 | | 20 |
| 12 | 14 | 19 | 20 | 33 | 100 | | 200 |
| | 8 11 26 56 90 35 11 44 42 104 65 23 16 29 119 42 36 29 | 32 57 8 15 11 14 26 45 56 82 90 150 35 57 11 20 44 73 42 62 104 171 65 110 23 41 16 20 29 42 119 197 42 78 36 51 29 45 | 32 57 79 8 15 16 11 14 20 26 45 55 56 82 103 90 150 189 35 57 79 11 20 24 44 73 86 42 62 78 104 171 217 65 110 143 23 41 47 16 20 27 29 42 51 119 197 247 42 78 99 36 51 70 29 45 52 | 32 57 79 94 8 15 16 17 11 14 20 21 26 45 55 64 56 82 103 121 90 150 189 216 35 57 79 95 11 20 24 27 44 73 86 94 42 62 78 95 104 171 217 252 65 110 143 163 23 41 47 58 16 20 27 31 29 42 51 60 119 197 247 283 42 78 99 116 36 51 70 79 29 45 52 58 | 32 57 79 94 186 8 15 16 17 30 11 14 20 21 39 26 45 55 64 119 56 82 103 121 226 90 150 189 216 408 35 57 79 95 180 11 20 24 27 43 44 73 86 94 185 42 62 78 95 185 104 171 217 252 479 65 110 143 163 311 23 41 47 58 114 16 20 27 31 54 29 42 51 60 123 119 197 247 283 532 42 78 99 116 207 | 32 57 79 94 186 429 8 15 16 17 30 77 11 14 20 21 39 88 26 45 55 64 119 260 56 82 103 121 226 622 90 150 189 216 408 924 35 57 79 95 180 400 11 20 24 27 43 104 44 73 86 94 185 420 42 62 78 95 185 542 104 171 217 252 479 1,082 65 110 143 163 311 730 23 41 47 58 114 236 16 20 27 31 54 116 29 42 51 | 32 57 79 94 186 429 515 8 15 16 17 30 77 88 11 14 20 21 39 88 100 26 45 55 64 119 260 319 56 82 103 121 226 622 767 90 150 189 216 408 924 1118 35 57 79 95 180 400 493 11 20 24 27 43 104 120 44 73 86 94 185 420 505 42 62 78 95 185 542 661 104 171 217 252 479 1,082 1,299 65 110 143 163 311 730 892 23 41 47 58 |

| 1-Bid Limit | 7 | 12 | 19 | 21 | 69 | 114 | 127 | 142 |
|----------------------------|-----|-----|-----|-----|-----|-------|-------|-------|
| 2-Bid Limit | 14 | 25 | 33 | 37 | 56 | 118 | 140 | 169 |
| 3-Bid Limit | 27 | 43 | 63 | 79 | 139 | 290 | 348 | 409 |
| Keep as is | 84 | 131 | 151 | 174 | 335 | 974 | 1,203 | 1,453 |
| Penalties | | | | | | | | |
| A Penalty of sorts, thus:- | 64 | 137 | 185 | 218 | 414 | 921 | 1,101 | 1,301 |
| 12-month demotion | 48 | 104 | 137 | 160 | 299 | 684 | 828 | 977 |
| 2-year demotion | 11 | 22 | 31 | 38 | 75 | 140 | 162 | 189 |
| 5-year demotion | 5 | 11 | 17 | 20 | 40 | 97 | 111 | 135 |
| Keep as is | 47 | 74 | 81 | 91 | 184 | 560 | 703 | 853 |
| When to apply a penalty | | | | | | | | |
| After 1 offer | 10 | 20 | 29 | 36 | 78 | 145 | 165 | 190 |
| After 2 offers | 33 | 51 | 75 | 83 | 144 | 332 | 406 | 484 |
| After 3 offers | 65 | 97 | 117 | 142 | 283 | 756 | 928 | 1,101 |
| Key Workers | | | | | | | | |
| Drop | 101 | 161 | 202 | 233 | 459 | 1,141 | 1,383 | 1,669 |
| Keep | 28 | 48 | 61 | 74 | 135 | 328 | 396 | 464 |
| | | | | | | | | |
| Total Responses by Week | 133 | 214 | 269 | 314 | 607 | 1,529 | 1,863 | 2,231 |